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Date

Sharon R. Marsh
Buchanan Ingersoll PC

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Harry E. Gruber et al.

Serial No.: 09/848,101

Filed: May 3, 2001

: **PATENT APPLICATION**

:
: **METHOD AND SYSTEM FOR EFFICIENT**
: **COMMUNICATION AND RELATIONSHIP**
: **MANAGEMENT**

:
: Group Art Unit: 3629

: Examiner: Dean T. Nguyen

Pittsburgh, Pennsylvania 15219
August 18, 2004

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AMENDMENT AFTER FINAL

Sir:

In response to the Final Office Action mailed May 19, 2004, please amend the above-identified application as follow:

Amendments to the Claims are reflected in the Listing of Claims which begins on page 2 of this Amendment.

Remarks/Arguments begin on page 9 of this Amendment.

08/23/2004 HALI11 00000045 09848101
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